

THE ASSEMBLY

27 JULY 2005

REPORT OF THE CHIEF EXECUTIVE

CUSTOMER SERVICES REPORT		FOR INFORMATION
<i>This report is submitted at the request of the Chief Executive</i>		
Summary		
<p>In an effort to promote the importance of customer care, the Chief Executive has proposed that there be regular reports to the Assembly by Heads of Service on key customer services in their areas.</p> <p>Steven Forbes, Head of Older People's Services, Social Services Department, will give a presentation on customer services in his Division at this meeting.</p>		
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Background papers used in the preparation of this report:

None